CHAPTER 1 - GENERAL
This appendix defines the procedures applied by RINA for validation and/or verification activities and the methods to be followed by interested parties to request and obtain validation/verification on the Water Footprint scheme, with respect to what is already defined in the General Rules for validation and verification activities of information declared in assertions.

CHAPTER 2 – REFERENCE SCHEME/PROGRAM / REQUIREMENTS FOR VALIDATION / VERIFICATION

- ISO 14065:2020 - General principles and requirements for bodies validating and verifying environmental information.
- IAF MD 6 - IAF Mandatory Document for the Application of ISO 14065.

CHAPTER 3 - CONTRACT

3.1 RINA will prepare the offer on the basis of the following information/documents
- name and address of the applicant
- company form;
- number of employees;
- list of product(s)/service(s) subject to verification;
- reference standard(s);
- system boundaries;
- complexity of products/services (number of raw materials and components);
- type of water footprint (complete or for specific indicators);
- availability of the water footprint to interested third parties;
- accuracy of procedures for data collection, storage and management;
- how the results are presented.

3.2 The contract stipulated between RINA and the organisation includes
- the document review of the organisation's documents (including the strategic and audit risk analysis);
- the collection of sufficient objective evidence on original data/information, ensuring traceability through the data/information management process, further analysis and calculations; the identification of errors and consideration of their significance; the assessment of compliance with requirements (also by means of field visits/site assessments and telephone or remote interviews).

CHAPTER 4 - PLANNING

4.1 Together with or following the verification request, the organisation is to make the following documentation available to RINA:
- Report of the water footprint declaration according to the reference standard;
- Calculation sheets and formulas.

In addition to the above documentation, RINA may, at its discretion, also request additional documentation to
be examined that it deems necessary for verification.

CHAPTER 5 – VALIDATION/VERIFICATION EXECUTION

The team reviews the documents to ensure that they meet the criteria of the agreed review. If the team considers that the WFP study report does not contain sufficient information to fully complete the document review, it must request the necessary additional data and information from the responsible party. Failure to provide the requested additional information is an impediment to the continuation of the audit. Through its examination of the documentation, the team initiates and proceeds with the strategic analysis and risk analysis as described below.

Strategic analysis

RINA at the beginning of the verification assesses the likely nature, extent and complexity of the verification tasks by performing a strategic analysis of all the activities concerning the WFP declaration. The strategic analysis includes the following factors:

- a) the organisation’s control system for identifying and controlling risks in the processing of data that could result in incorrect data in the WFP declaration;
- b) any changes to the installation during the year (structure of the organisation, product or production changes or process changes) if the organisation’s declaration has already been verified previously;
- c) any management system (environmental or other) that the organisation adopts relating to data management or processing;
- d) the type, purpose and complexity of equipment and processes used, including calculation methods;
- e) the level of significance defined by the organisation.

Risk analysis

Based on the result of the strategic analysis, RINA conducts a risk analysis which, as a minimum, must include the following:

- a) average number of contributions for each impact factor;
- b) type of data to be controlled;
- c) complexity of the organisation’s processes and installations;
- d) adequacy of the management system, data processing system and control system;
- e) information from previous assessments at the organisation’s installation.

As a result of the strategic and risk analysis, the verification times and sites to be sampled may be changed from what was defined in the contract review.

Verification Process

After reviewing the documentation, the team identifies additional topics and aspects (objective evidence) that need to be discussed with the organisation. The verification activities must at least allow sufficient data and information to be obtained to assess WFP and to verify the reliability of the data collection, processing and control systems.

During the audit, RINA must view the design developed within the software used for the calculation of WFP, if any, in order to be able to assess the correctness of the choices made for the calculation of WFP. It is not possible to successfully conclude a WFP verification without having been able to verify, even under the guidance of the personnel in charge of the project, what has been developed within the software. The process also requires a site visit when it is a requirement of the supervisory body of the scheme or the accreditation body and in other cases, at the discretion of RINA, depending on the nature of the declaration. If, during the team’s review of the documentation where it has been decided not to carry out a field visit, doubts or problems arise which cannot be resolved without a site visit, the team must still carry out such a visit to the organisation to resolve any necessary clarification.

The date of the site visit is agreed sufficiently in advance with the organisation and officially confirmed at least one week in advance. A site can be considered both the place where the production process is based and where the collection and
management of data and information useful to WFP is carried out. The team during the visit verifies the congruity between the water footprint and the related documentation concerning mainly:

- a) Functional unit;
- b) System boundaries;
- c) Data collection, inventory and data quality assessment;
- d) Input/Output flows and their modelling in the analysis software;
- e) Calculation of water footprint indicators;
- f) Characterisation factors;
- g) Interpretation of results.

Verification is carried out on the basis of sufficient sampling to verify the reliability of the data and information. In the event that the team detects non-conformities, the timing and methodology for follow-up must be agreed with the corrective action manager at the organisation. The follow-up resulting from the previous verification is documented in the Verification Report.

**Draft Report**

After the on-site visit, the team provides the organisation with a Draft Verification Report summarising the findings that require further processing, investigation or supplementation by the organisation in order to confirm that the WFP declaration meets the requirements. The organisation must provide any further clarifications or necessary improvements to the report and documentation in order to obtain a positive verification outcome. Depending on the nature of the improvements/corrections and/or the documentation provided, a site visit may be necessary to verify the correct implementation of the proposed corrective actions.

**Management of Findings**

There are 3 types of findings: CAR (Corrective Action Request), CL (Clarification Request), R (Recommendation).

A Corrective Action Request (CAR) is issued if one of the following situations occurs

- the requirements have not been met,
- errors have been made in assumptions, data or calculation.

A request for clarification (CL) is issued if the information is insufficient or insufficiently clear to determine whether the applicable requirements have been correctly applied. A CL could then lead to a CAR, should the clarification reveal a non-fulfilment of a requirement of the standard, or be positively closed should the additional information provided show compliance with the standard.

A recommendation (R) is a cue for improvement that can be taken into account for future updates of the water footprint.

**Final Report**

Upon receipt of the organisation's responses and revised documents following the findings, the Draft Verification Report is revised to reflect the organisation's responses and the team's comments in relation to each finding. The Final Verification Report is prepared including the final verification opinion. The Final Verification Report will be issued once all findings have been resolved and accepted by RINA.

If the findings are not satisfactorily resolved and accepted

- after 3 months from the first issue of the Draft Verification Report, or
- after more than 3 revisions,

RINA reserves the right to terminate the contract or to issue the Final Verification Report and a negative opinion, in agreement with the organisation, without prejudice to the right to receive the agreed fee.

**Verification Opinion**

On the basis of the information gathered during the verification, RINA presents a Verification Opinion, for each WFP Statement submitted for verification by the organisation. The Verification Opinion includes at least one of
the following opinions:
   a) Positive opinion for assurance level Limited;
   b) Positive opinion for Reasonable assurance level;
   c) Negative opinion.

CHAPTER 6 – DECISION AND ISSUE OF THE VALIDATION/VERIFICATION STATEMENT

The verification report and verification opinion are subject to an independent technical review and decision to ensure that the verification process has been carried out in accordance with the agreed scheme, that the procedures for the verification activities have been properly followed and that due professional diligence and discernment have been applied.

The independent technical reviewer also assesses whether the evidence gathered is sufficient to enable RINA to issue a verification opinion with reasonable certainty.

RINA informs the organisation in writing of the conclusions it has reached on the verification.

CHAPTER 7 – MODIFICATION AND WITHDRAWAL OF THE STATEMENT

The General Rules for validation and verification activities of information declared in assertions apply

CHAPTER 8 - COMPLAINTS AND APPEALS MANAGEMENT

The General Rules for validation and verification activities of information declared in assertions apply

CHAPTER 9 - CONTRACTUAL CONDITIONS

The General Rules for validation and verification activities of information declared in assertions apply

CHAPTER 10 - AGREED-UPON PROCEDURES (AUP)

RINA may perform an AUP engagement provided that the intended user agrees on the evidence collection activities and assumes responsibility for these procedures.

Should the organisation request, as a result of the service provided, a report on the results of the verification activity without indicating an opinion, RINA will explicitly agree at contractual level with the client, in the offer and in the contract
   - the procedures to be performed
   - the elements to be verified
   - the criteria for collecting evidence;
   - the criteria to be used to determine the results;
   - the minimum elements to be stated on the report.

If the intended user intends to disclose the results of the agreed procedure to a wider audience (e.g. public statement), any limitations on the disclosure of the information contained in the report should be specified both in the agreement signed with the intended user and in the report itself.