

# General Rules for the Certification according to the Friend of the Sea Standards

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#### **CHAPTER 1 – GENERAL**

# 1.1 SCOPE

This Regulation defines the procedures applied by RINA for the certification of sustainable fish product against the Friend of the Sea standards. The procedures for requesting, obtaining, maintaining and using, as well as any suspension and revocation of this certification are also defined.

RINA currently offers:

- 1. Certification according to FoS Wild Standard
- 2. Certification according to FoS Agua Standard
- 3. Certification according to FoS FF/FM/FO/03 and CoC Standard.

The list of schemes for which RINA is accredited is available on the website www.rina.org.

Access to certification is open to all organisations and is not affected by their membership or lack thereof to any association or group.

For the certification activity, RINA applies its current tariffs, guaranteeing fairness and uniformity of application.

RINA can legitimately not accept certification requests concerning organisations subjected to, or whose production or activities are subjected, to restrictive, suspensive or interdictory measures by a public authority.

# 1.2 APPLICABILITY

RINA activities described in the present Regulation apply to any fish product destined to various sectors of goods and / or consumption.

The certification issued by RINA refers exclusively to the single organisation, where an organisation means a group, company, subsidiary, factory, corporation or institution, or parts or combinations thereof, whether associated or not, public or private, that has its own functional and administrative structure.

As part of the application of these Regulations, RINA does not provide consulting services to the Organisations.

# 1.3 INTERVENTION OF ACCREDITATION BODIES

The body that guarantees the certifications issued by RINA (Accreditation Body) may request the participation of its observers in the audits carried out by RINA itself, in order to ascertain that the evaluation procedures adopted by RINA comply with the rules applicable to it, for the certifications subject to accreditation.

The participation of these observers is previously agreed between RINA and the Organisation. If the Organisation does not grant its approval to the aforementioned participation, the validity of the certificate is suspended.

#### 1.5 DEFINITIONS

<u>Certificate of conformity:</u> certification issued by an independent third party, which declares that, with reasonable reliability, a given product conforms to one or more regulatory documents and / or technical specifications.

<u>Regulatory document:</u> the document that specifies the requirements to be met by a product, process or service; the document may be in various forms such as: rule, technical standard, law of the State, Ministerial circular, code of good practice, etc.



<u>Technical document</u>: It constitutes the voluntary normative reference (voluntary technical disciplinary) elaborated with the consent of all the interested parties and on procedures adapted to the characteristics of the object of the certification and to the expectations of the market. As a rule, they are drawn up by competent bodies and submitted for approval to the Certification Body which evaluates them, in consultation with the interested parties.

<u>Organisation:</u> company, operator, factory, firm, body or association, legally recognised or not, public or private, which has its own functions and administration.

Applicant: the Organisation that requires RINA to issue the Certificate of Conformity.

RINA: RINA Services S.p.A.

<u>Traceability of supply chain</u>: Ability to reconstruct the history and to follow the use of a product through documented identifications (regarding material flows and supply chain operators).

Finding: any deviation of the Organization's system from the FoS Standard requirements

For any other term used in these Regulations, the definitions of the Standards ISO 9000, UNI CEI EN ISO / IEC 17000 and FOS 0001, in the current editions.

# **CHAPTER 2 – CONTRACT REVIEW**

# 2.1 REQUEST

Organisations wishing to obtain a Certificate of Conformity against one (or more) FoS Standard(s) for one or more specific products / sites must provide RINA with the essential data of their Organisation and related activities, the location of the Site(s) by sending the appropriate form "Informative Questionnaire" compiled in its entirety, available on the website <a href="www.rina.org">www.rina.org</a> on the basis of which an economic offer is formulated by RINA.

In particular, the Organisation must communicate to RINA:

- a description of the product/s subject to certification, detailing the scientific name of the species involved;
- a description of activities related to the FoS product/s;
- a list of the sites to be included in the certification process, detailing the activity performed at each site, their location and the species and FoS products involved;
- number of sites subject to certification and the related activities carried out;
- number, type and geographical location of any sites of the other organisations involved, detailing the activity performed at each site, the species and FoS products handled.

This information is requested in order to verify, in advance, the application of the relevant FoS standard/s, and to prepare an appropriate economic offer.

During the initial audit or recertification, the correctness of the information provided by the Organisation will be verified through an informative questionnaire.

# 2.2 CONTRACT

The Organisations, in case of acceptance of the economic offer, formalize the certification request by sending to RINA the offer signed, which contractually formalize the relationship between RINA and the Organisation and the applicability of these Regulations.

The contract stipulated between RINA and the Organisation includes the services detailed in the offer, generally:

- initial audit, independent technical review and decision making activities, issue of the certificate, relevant communication to the standard owner;
- subsequent surveillance (one in the three year cycle) and recertification audits;



• any additional services specified in the offer.

The FoS Standard/s against which the company is assessed for is clearly detailed in the Offer.

In case of differences among data initially provided and data verified at any later stage of the certification process, including any information leading to modification to the defined FoS Standard/s against which the company is seeking certification, may require quotations, timelines and allocated resources to be reconsidered by RINA in order to comply with the relevant requirements set by the FoS Standard Owner, the relevant Accreditation Body or RINA reference documentation.

Specific communication on the required modifications will be given to the customer, in case the Organisation does not accept them it could be required to correspond RINA with the fees previously agreed for the audit, provide adequate justification and accept the possible interruption of the certification process. In the absence of a response from the Organisation to the specific communication, necessary revisions are tacitly accepted as based on data verified by the audit team and transparently presented and discussed during the final audit meeting.

# **CHAPTER 3 - SELECTION AND COMMUNICATION OF THE TEAM**

RINA selects the team that performs the audit activities and the personnel who will carry out the independent technical review/certification decision, based on the knowledge, skills and competences necessary, taking into account the criteria/requirements of the agreed FoS standard and each additional element indicated by the standard owner or by the accreditation body.

The personnel appointed for the audit and the independent technical review/certification decision is independent of all aspects concerning the verification and has not participated in any way to the design of any part of it, in accordance with the procedures approved by RINA Committee for the Safeguarding of Impartiality.

Personnel performing independent technical review/certification decision is also appointed to be independent form the specific process, in order to ensure an independent evaluation and ensure a stronger control on processes.

RINA communicates to the Organisation the name of the technical staff responsible for carrying out the audit activities, the Organisation can object to the appointment of such technicians, justifying the reasons.

# **CHAPTER 4 - INITIAL CERTIFICATION**

#### 4.1 GENERAL

To obtain certification from RINA, the product/s and the related management system, as applicable, must meet initially and in time, the requirements of the FoS normative document and technical specification of reference and those indicated to in the following points of this Chapter, in addition to any additional elements provided by the Accreditation Bodies, and by the Standard Owner.

Briefly, the certification process consists in a two stages audit, followed by an independent technical review/certification decision which leads to the certificate issue. Certificates and reports are then submitted to the Standard Owner.

# **4.2 STAGE 1 AUDIT**

The Stage 1 audit aims to assess the preparedness of the Organization for certification assessing that all relevant documentation is available and in compliance with the standard, and to review the correct allocation of time and resources for the Stage 2 audit phase. Stage 1 audit may be performed



fully off site or completed at the Organization site, as per the audit team decision, and Stage 2 may eventually directly follow Stage 1 audit.

In order to allow the Stage 1 audit performance the Organisation must make available to RINA, following requests from the appointed team:

- Technical documentation, as per the applicable requirements of the relevant FoS standard, for the examination;
- Relevant procedures implemented for the correct application of the reference standard;
- List of products, species, vessels, suppliers, subcontractor under the certification process;
- Any other document necessary to verify compliance to the applicable FoS standard requirements, including local regulation, stock studies, laboratory analysis, etc.

RINA may request for examinations, at its discretion, any other document in support of the information previously received, if considered important for the certification of the product in question.

Documents are examined to verify compliance with the provisions of this Regulation, the normative documents, standard reference specifications, as well as any additional elements envisaged by the Accreditation Bodies.

Stage 1 audit include verification of the completeness of the abovementioned documentation and their coherence with information collected in previous earlier stages of the process, in respect to the applicable binding rules and of the requirements of certification standard, in order to confirm readiness of the Organization for Stage 2 audit and the correct RINA resources and time allocation for the following phases.

#### 4.3 STAGE 2 AUDIT

With reference to initial certification, Stage 2 audit consist of assessing the Organization compliance to the applicable FoS Standard/s requirements and the effective implementation of the management system involving the FoS product.

Stage 2 audit is performed at the Organisation's site, and/or the production site(s) involved and/or any other site or subcontractor involved, as per the requirement of the applicable FoS Standard/s.

The above checks are carried out in accordance with the relevant FoS standard/s applicable, as well as any additional element required by the Accreditation and/or FoS Standard owner.

The Organisation must adopt, in the site/s of production and, where applicable, at any other sites/sucontractor involved, a system which ensure compliance with the normative documents, the relevant FoS Standard/s, and the FoS Standard Owner's technical specifications of reference.

During the initial audit the Organisation must demonstrate, with significant evidences, that the system implemented to comply with the applicable FoS Standard/s requirements is operative and that the Organization effectively applies the system and related documented procedures for the products subject to certification.

The audit is based on a process of sampling the available information, verifying the processes / aspects defined by the organisation and the requirements of the reference FoS standard/s. The absence of findings does not guarantee the total absence of anomalies in the areas verified and / or in other areas.

Audit results and eventual deviation of the Organization's system from the FoS Standard requirements (findings) are discussed at the closing meeting with the Organisation.

# 4.4 MANAGEMENT OF AUDIT FINDINGS

Any deviation from the FoS Standard requirements found during the audit is classified depending on the requirement level, and detailed in the audit report and in a dedicated FoS template which is signed at the audit closing meeting time by the Organization's responsible.

For essential requirements a 100% compliance is required, any deficiency related to these requirements shall be considered a **major non-conformity** and relative corrective actions will have to be implemented within a maximum of three months from the date the non-conformity is found.



Specific requirements prescribed in each FoS Standard have 6 months to come into compliance due to complexity of the data to be retrieved. Those are:

- FOS Wild (Rev. 3.1) = Requirements 2.1 and 2.2;
- FOS FO, FF, FM, O3 and CoC (Rev. 5) = Requirements 2.1 and 2.2;
- FOS Agua Marine (Rev. 2) = Requirement 2.1 and 2.2;
- FOS Agua Inland (Rev. 3) = Requirement 2.3;
- FOS Aqua Shellfish (Rev. 3) = Requirement 2.3).

For important requirements a 100% compliance is required, any deficiency related to these requirements shall be considered a **minor non-conformity** and proposals for relevant corrective actions (statement of purpose and action plan), must be submitted to RINA within a maximum of three weeks from the date the non-conformity is found. Timeline for the completion of each corrective action shall be defined, and any corrective action shall be completely implemented before the next audit, otherwise the certificate is suspended until the resolution of any remaining minor non-conformity.

Recommended Indicators: compliance with these requirements is not strictly required, however all aspects of these requirements will be controlled during the audit, and any deficiencies will be highlighted in the audit report as a **recommendation**. The Organization will have to assess the need for corrective actions implementation and, by the next audit, must inform RINA of decisions taken and eventual corrective actions implemented.

The Organisation must provide RINA, within the date indicated on the dedicated template and in line with the FoS Standard/s requirements, the required management input for any finding, as well as the expected timelines depending on the grading of the finding.

The acceptance of these proposals and of the timelines required for implementation are communicated in writing by RINA to the Organisation, defining also if an additional audit is required for the purpose of assessing the effective implementation of the action proposed to resolve the non-conformity.

Once the above periods have elapsed without a positive conclusion of the evaluation, RINA can consider the certification file closed, charging the time and expenses incurred up to that time without issuing a certificate or withdrawing the current one. In such cases the organization that wishes to continue with the RINA certification must present a new request and repeat the certification process.

All costs relating to any additional audits resulting from deficiencies to comply with the relevant FoS Standard/s are to be considered at the Organization's expenses.

#### 4.5 INDEPENDENT TECHNICAL REVIEW

In case of positive outcome of the verification, the complete audit documentation is subject to an independent technical verification/certification decision within 30 working days from the audit closure or from the official closure of the eventual non-conformities. The technician in charge of carrying out this final check on the certification process documentation may raise further requests for clarification, eventually modify the classification of one or more finding or eventually rise findings which may have not been identified by the team and shall be addressed by the Organization, according to the modalities and timeframe detailed in CHAPTER 4.5, before the certification process continues.

The certificate/s of conformity is issued by RINA following the positive outcome of the independent technical review/certification decision process, confirmation about the consequent issue of the certificate is sent in writing to the Organisation.

Once payments are registered, the certificates become available in the RINA Clients member area: <a href="https://clients.rina.org/#/homepage">https://clients.rina.org/#/homepage</a>.

Certificates, together with the relative Stage 2 audit report and relevant attachments, are sent to the the FoS Standard owner.

For details on the management and validity of the certificates of conformity issued by RINA, see the following CHAPTER 8.



In the event of any decision not to issue the certificate, RINA shall notify the organisation in writing, detailing the relevant reasons. The Organisation is required to pay for the activities performed by RINA, as defined and detailed in the contract, even in the event of a negative outcome of the certification process.

# **CHAPTER 5 - MAINTENANCE OF CERTIFICATION**

# 5.1 GENERAL

Certificates are valid for three years, depending on the continue conformity of the Organization to the relevant FoS Standard/s. Any change occurred in the Organization which may impact the certificates validity shall be communicated to RINA for evaluation of the needed actions.

#### **5.2 SURVEILLANCE PROCESS**

During the three year certificate validity period a single surveillance audit is required for the certification cycle: at the 12<sup>th</sup> month from the initial certification audit, and at the 18<sup>th</sup> months from the recertification audit(s).

Additional audits and unannounced audit may be performed as required by the normative document and detailed in the offer and later in the present rules.

Surveillance audits shall be carried out according to the duration defined in the contractual document, if no changes is occurred since the contract stipulation regarding audit duration, following the same processes defined for initial certification (please refer to CHAPTER 3 and CHAPTER 4): Team selection, Stage 1 audit, Stage 2 audit, Independent technical revision/certification decision.

The certificate will not be reissued at surveillance audits, if no changes have occurred to the Organization's certification scope or sites.

The dates of execution of the maintenance audits are agreed with the Organisation with adequate advance and officially confirmed by a written communication.

Only one surveillance audit is foreseen for each certification cycle, this audit at the Organisation must not exceed 12 month form the initial audit date, or 18 months from the recertification audit date. The date by which the audit must be carried out is reported on the three-year audit program drafted at the end of the initial certification and recertification process. For the FoS certification the three-year audit program will detail the surveillance audit and the recertification audit date.

Any deviations of the surveillance audit execution beyond the above detailed timeframes shall be justified and agreed in a reasonable advance with RINA.

Since the Organization is responsible for maintaining the validity of the certification, in case of delay in the execution of the audit without a reasonable justification communicated to RINA may lead to a major non-conformity or certification suspension.

For the classification and management of findings and timeframes, refer to CHAPTER 4.4.

#### 5.3 ADDITIONAL AND UNANNOUNCED AUDITS

#### **5.3.1 ADDITIONAL AUDITS**

RINA also reserves the right to carry out additional audits and/or checks, compared to those foreseen by the three-year program, announced or not announced, at the Organisation:

- to assess corrective actions applied to resolve findings detected during a scheduled audit;
- if RINA receives complaints or reports, deemed to be particularly significant, concerning the compliance of the certified product with the requirements of the reference standard/s and the present Regulations;
- in relation to significant changes occurred in the Organisation;



• in certain case of certification suspension in order to reinstate the certification validity.

Also in case of additional audit a qualified team will be selected for the audit execution following the normative regulation, and communicated to the Organization.

In case of refusal, without valid reasons, by the Organisation, RINA can start the process of suspension/withdrawal of certification.

If the complaints and reports are considered justified by RINA, the cost of carrying out the additional audit is borne by the Organisation.

For the classification and management of findings and timeframes, refer to CHAPTER 4.5.

# **5.3.2 - UNANNOUNCED AUDITS**

Unannounced audits are additional scheduled audits which are annually carried out on a sample of certified organization within the FoS program, in a diversified manner aiming to include at least one company certified according to each FOS standard. The unannounced audit costs, as defined in the offer, shall be covered by the Organization.

Unannounced audits are performed without significant advance warning to the certified Organization, by a qualified team selected in accordance to the normative regulation.

RINA will inform the Organization and the Standard Owner with a maximum of two working days advance. The Organization must allow the team to perform the audit, if access at the Organization's site/s is not granted, suspension process may be initiated and the audit price would be charged to the Organization.

For the classification and management of findings and timeframes, refer to CHAPTER 4.5.

#### CHAPTER 6 - RECERTIFICATION

On the occasion of the conclusion of the three year certificate validity period the Organisation must contact RINA about six months before the certificate expiration date, submitting an updated Informative Questionnaire, in order to allow the correct recertification process to be initiated, following the same process detailed in CHAPTER 2, CHAPTER 3 and CHAPTER 4 of the present rules, in brief: Contract review, Team selection, Stage 1 audit, Stage 2 audit, Independent technical revision/certification decision and Certificate(s) issue.

The date of execution of the recertification audit, agreed with the Organisation with adequate advance, is officially confirmed by a written communication.

The recertification process must necessarily end, with a positive result, before the expiry date indicated on the certificate.

Consequently, the recertification audit must be concluded in good time in order to allow RINA to approve the recertification proposal and to reissue the certificate by the aforementioned date (at least one month before the expiry date indicated on the certificate/or according to the indications of the normative document and/or applicable technical reference specification).

If an organisation does not comply with the aforementioned deadlines and therefore does not obtain the re-issuance of the certificate within the deadline, the certification must be considered expired starting from the day following the expiry date indicated on the certificate (unless otherwise indicated in the regulatory document and/or applicable technical reference specification).

Following the positive outcome of the recertification process, the audit team presents to RINA the recertification proposal of the Organisation for the purpose of re-issuing the certificate of conformity. For the classification and management of findings and timeframes, refer to CHAPTER 4.5.



#### **CHAPTER 7 – CERTIFICATES**

# 7.1 CERTIFICATE ISSUE

The certificate of conformity issued by RINA has a three year validity according to the normative document, normally starting from the date of approval of the initial certification proposal or recertification by RINA.

From the moment the certificate is issued by RINA, the original copy of the certificate and the related three-year audit program, if the payment conditions are met, will be made available to the Organisation on the "Member Area" of the RINA website (<a href="www.rina.org">www.rina.org</a>). The Organisation, therefore, can access and download the document, directly from this area of the RINA site.

In case of inability to access the Internet, the Organisation may request a copy of the certificate from the RINA Office of relevance.

Certificates and audit documentation will be provided to the FoS Standard Owner, as defined by the normative document ruling the standard.

# 7.2 MANAGEMENT OF CHANGES

#### 7.2.1 CHANGES REQUESTED BY THE ORGANIZATION

The Organisation in possession of the RINA certification can request a modification or extension of the same certification by contacting the relevant RINA office in order for the extension/modification process to be initiated.

RINA reserves the right to examine the requests on a case-by-case basis and to decide the evaluation procedures for the issue of a new certification, in compliance with the "GENERAL CONDITIONS OF CONTRACT FOR THE CERTIFICATION OF SYSTEMS, PRODUCTS AND PERSONNEL" and to the regulatory document and/or applicable technical reference specification.

The Organisation must promptly notify RINA of any changes in aspects that may affect the conformity of the product, the process and/or the ability of the applicable Standard to continue to comply with the requirements of the applicable regulatory document and/or technical specification used for certification.

These provisions concern, for example, relative variations:

- to the legal, commercial, Organisational or property status;
- Organisation and management (e.g. key managers or technical personnel, decision-making process);
- contact addresses and sites;
- the scope of activities covered by the certified management system;
- significant changes to the system, processes, product, species.

RINA reserves the right to carry out additional audits at the Organisation if the changes communicated are deemed to be particularly significant for the purposes of evaluation the conformity of the Organization to the applicable requirements of the reference standard and this regulation or to revise the economic conditions for any modification of the contract.

# 7.2.2 MODIFICATION OF THE NORMATIVE DOCUMENTS AND/OR REFERENCE TECHNICAL SPECIFICATIONS

RINA will notify the Organisation of any changes made to the normative documents and/or technical specifications by the FoS Standard Owner and its own regulations that are applicable to the products subject of the certification, making the Organization aware of the entrance into force of said documents.



#### 7.3 CERTIFICATES TRANSFER

If an Organisation with certification currently in force issued by another certification body accredited by an Accreditation Body that adheres to the EA / IAF mutual recognition agreement, applies for certification, RINA carries out a check that includes:

- document analysis as reported in paragraph 2.1 and following of this Regulation;
- review of the reports of previous audits (including test reports on the product subject to certification, where applicable) conducted by the accredited body that issued the previous certification, if available;
- assessment audit at the Organisation, whose extent of extension depends on the status of conformity and validity of the certification previously issued.

The Organisation must also communicate to RINA the reasons for the request for transfer of the certification.

The contract between RINA and the applicant is managed in the same way as described in paragraph 4.1, depending on the extent of the verification activity.

Upon completion with a favourable outcome of the above mentioned activity, and after validation by the appropriate person in charge of the independent technical review, certification can be issued.

In general, the planning already established by the Certification Body that issued the previous certification is also maintained for the maintenance and recertification audits.

# 7.4 CERTIFICATES SUSPENSION

The validity of the certification issued may be suspended in accordance with the "GENERAL CONDITIONS OF CONTRACT FOR THE CERTIFICATION OF SYSTEMS, PRODUCTS AND PERSONNEL" and in the following specific cases:

- a) A wrong or misleading use or advertisement of the certification by the company;
- b) The company refuses or hinders the audit activities:
- c) The company fails to meet the financial obligations defined by the contract with RINA;
- d) The auditor detects major non conformities which the Organization cannot resolve (e.g. stock status):
- e) The company fails to carry out corrective action for any non conformity within the defined timeframes;
- f) The Organization use of the Friend of the Sea logo without a licence signed with Associazione Friend of the Sea or fails to pay the annual fee for the logo use.

In the event of a suspension of certification RINA shall notify FoS Standard Owner.

A suspension can be lifted after an additional audit whose outcome provides evidence all NCs have been corrected, within 90 days, otherwise the certification is revoked.

The costs of the additional audit shall be covered by the Organization.

# 7.5 CERTIFICATES RESTORATION

The restoration of the certification is subject to the verification of the elimination of the deficiencies that had caused the suspension itself through an in-depth audit that verifies the compliance of the Product and the applicable Standard to all the requirements of the applicable regulatory document and/or technical specification.

The Organisation is notified in writing by registered letter to the Organisation and made publicly known by RINA through the website <a href="https://www.rina.org">www.rina.org</a> as provided for in point 8.1.



#### 7.6 REVOCATION OF THE CERTIFICATION

The revocation of the Certificate of Conformity can be decided in accordance with the provisions of the "GENERAL CONDITIONS OF CONTRACT FOR THE CERTIFICATION OF SYSTEMS, PRODUCTS AND PERSONNEL" and in the following specific cases:

- a) when circumstances occur, such as those mentioned in 8.4 for suspension, which are considered to be particularly serious;
- b) upon formal request of the Organisation (see point 8.6), including the case in which the Organisation itself does not want or can not comply with the new provisions issued by RINA (see point 8.2.2);
- c) if the Organisation has misused the RINA Certificate of Conformity and has not subsequently taken the measures requested by RINA;
- d) if the Organisation does not accept the new economic conditions established by RINA for any modification of the contract;
- e) for any other serious reason, in the opinion of RINA;
- f) in any other circumstances that may be provided for by the normative documents and/or technical specifications, as well as any additional elements required by the Accreditation Body.

The revocation of the Certificate of Conformity is notified in writing to the Organisation, and is made public by RINA in accordance with the provisions of paragraph 8.1, as well as notified to FoS Standard Owner.

The revocation notification also includes, where appropriate, the actions that the Organisation must undertake for products already in stock or on the market.

The Organisation that after the revocation intends to access certification again, must submit a new application following the whole process.

In the event of revocation, the Organisation must comply with any other measures established by RINA.

#### 7.7 CERTIFICATE RENUNCIATION

The Organisation may submit to RINA, a request to renounce certification for some or all the products for which it had obtained certification due to the termination of their production or for other reasons, including the case in which the Organisation does not want or cannot adapt to the new instructions given by RINA.

RINA, upon receiving this communication, starts the process to make the certificate status invalid.

In the case of partial renunciation, RINA will update the issued certification excluding the products subject to the same renunciation, prescribing, if necessary, also any actions that the Organisation must undertake for the products already manufactured.

In case of renunciation extended to all the products covered by certification, the contents of the previous paragraph apply.

In general, within one month from the date of the communication, RINA updates the validity status of the certificate.

#### 7.8 APPEALS AND COMPLAINTS PROCEDURE

The Company has the right to appeal the certification decision made by RINA or submit a complaint following instruction published on RINA website www.rina.org.



# CHAPTER 9 – USE OF THE FRIEND OF THE SEA LOGO

The Friend of the Sea logo can be used by the certificate owner on its own or together with other labels.

Associazione Friend of the Sea manages the rights of use of the Friend of the Sea logo, and defines the relevant fees.

For a more detailed outline of the requirements when using the Friend of the Sea logo, refer to the document "Friend of the Sea logo use guidelines" – available at <a href="https://friendofthesea.org/after-certification/">https://friendofthesea.org/after-certification/</a>.

Uses of the logo different from those stated in the document "Friend of the Sea logo use guidelines" shall be approved by Friend of the Sea in advance.

# **CHAPTER 9 – CONTRACTUAL CONDITIONS**

For anything not provided for in this document, refer to the "GENERAL CONDITIONS OF CONTRACT FOR THE CERTIFICATION OF SYSTEMS, PRODUCTS AND PERSONNEL", available on the website <a href="https://www.rina.org">www.rina.org</a>.



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