



## QUALITY POLICY

RINA is a global player which contributes to the sustainable development of the worldwide community, providing a wide range of high-quality, tailored solutions throughout project lifecycles in the Marine, Certification, Energy, Real-Estate & Infrastructures and Industry sectors.

RINA aim is to deliver solutions that improve the wellbeing of society and to build sustainable values for future generations.

RINA purpose is to bring together people, the planet and organizations, to anticipate and manage the challenges of the future and improve quality of life.

RINA way to work is to simplify complexities through skills, knowledge, and expertise and a team able to provide clear and innovative solutions.

RINA is therefore committed to:

- promote quality and provide high quality services in compliance with the applicable standards and regulations and the principles of the RINA Code of Ethics,
- operate in the interest of the community, contributing to its sustainable development through the protection of the human life and the environment; the safeguard of rights, well-being and interests of people and communities; and a well-structured and transparent corporate governance,
- ensure objectivity, impartiality, and independence of its activities,
- continuously improve the quality of services and the level of customers' and interested parties' satisfaction, through a better understanding of their needs and expectations,
- consolidate its image, reputation, and high professionalism, adopting suitable programs, objectives, and commitment as far as the quality of services and the competence of personnel are concerned.

Marzo 2021

L'Amministratore Delegato